

Pacific Frontier Medical, Inc.

Telephone Consultation Instructions

In an effort to make the phone appointments more efficient and informative, please follow these instructions:

- One or two days before the scheduled appointment, please **fax** a one page summary of your status since your last visit/phone consultation. Please included the following:
 1. What has gotten worse
 2. What has gotten better
 3. Current symptoms (please note which one(s) are the most severe)
 4. List of current medications you are taking including supplements and vitamins.
 5. Any questions or concerns you would like for us to address during the call
 6. Phone number where you can be reached
 7. Let us know if you have had any lab work done since your last visit/phone appointment
- Phone consultations are up to 15 minutes in length but can go longer if necessary. The charge for the first 15 minutes is \$186.00. There is an additional charge of \$62.00 for every five minutes over the first 15 minutes. For example a 20 minute phone consultation would cost \$248.00.
- **The providers will call you for the phone appointment.** Please give the providers a 15-60 minute window to call you, as appointments before yours could run longer than expected.

Office Phone #: 650-474-2130 **Fax #: 650-445-0912**